

Part H – Artificial Intelligence Terms and Conditions

This Part H forms part of your Customer Contract. Capitalised terms not defined in this Part H have the meanings given in your Customer Contract.

1. **Artificial Intelligence.** The Services or any part thereof may be powered by or use artificial intelligence, machine learning, or similar technologies (“AI Components”). The following terms govern the use of AI Components.
2. **AI Input and Output.** You are solely responsible for any data, text, images, or other content uploaded or submitted to the AI Components (“Input”) and the data, text, images, or other content generated by the AI Components based on your Input (“Output”). Output generated by the AI Components may not always be correct, accurate, reliable and/or non-offensive. You are solely responsible for independently reviewing, evaluating, and verifying all Output before using, sharing or relying on it and for reviewing and confirming any action initiated or performed through the AI Components.
3. **User Restrictions.** You must not, directly or indirectly, use the AI Components: (i) to reverse engineer, decompile, discover or extract any underlying components of the models, algorithms, and systems; (ii) to develop your own artificial intelligence products, services, features, or technology, or any machine learning models or technology; (iii) to mislead anyone that an Output was human generated; or (iv) in any manner that violates your Customer Contract or applicable laws and regulations.
4. **Third-Party AI.** AI Components may utilize AI models and services provided by third parties (“Third-Party AI”). Third-Party AI is subject to the then-current terms and conditions of such Third-Party AI providers. You acknowledge that the Input and Output will be shared with and processed by the Third-Party AI provider(s) to enable your use of AI Components. We do not guarantee the availability of Third-Party AI.
5. **Ownership and Rights.** You will have the right to use the Output in accordance with the terms of your Customer Contract and all applicable laws. You agree that Output may not be unique, and other users may receive similar Output when using our AI Components. Other than the right to use such Output, you will not retain any ownership rights in such Output. As between us and you, we and/or the Third-Party AI provider retain all ownership in and to the AI Components, including but not limited to all algorithms or models and aggregated results of developing the AI Components.

6. **AI Disclaimer.** The AI Components are provided “as is” and “as available.” We make no warranties, express or implied, regarding the accuracy, reliability, availability, or suitability of the AI Components, Input or Output. You are solely responsible for the use of AI Components by any third parties to which you provide access, including your customers and/or end users.
7. **Customer AI.** You are responsible for any systems or agents (including artificial intelligence agents or automated systems) you use to access or interact with the Services. You acknowledge and agree that you are fully responsible for the actions or omissions of any such tools, systems, or agents, and for ensuring that their use complies with the terms of your Customer Contract and all applicable laws.